

JourneyVal Health Check

An independent diagnostic engagement that identifies your real product and delivery problems, uncovers their root causes and provides a clear path for meaningful change.

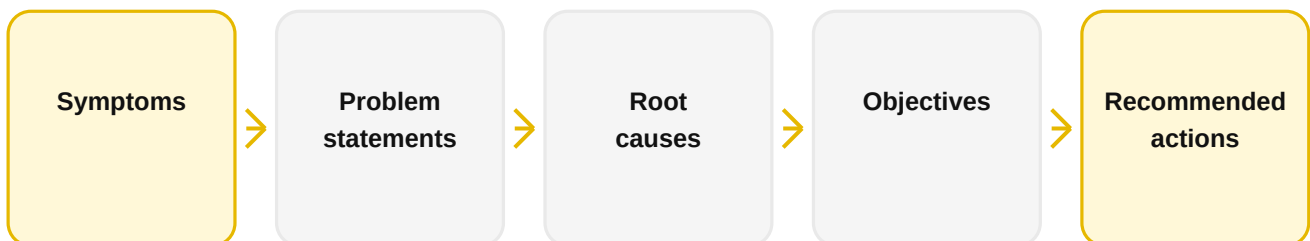
Like a medical specialist, we don't begin by prescribing solutions. We begin by understanding the symptoms, defining the real problem and identifying the underlying causes.

Diagnose before prescribing

Organisations often recognise that something is wrong: delivery is slow, priorities move, decisions take too long, or teams repeatedly struggle with the same issues. The difficult part is determining what the real problem is.

The Health Check separates visible symptoms from the underlying causes before significant time or money is invested in solutions.

The diagnostic pathway



What you receive

A structured diagnostic package designed for executive clarity and practical next steps.

01

Shared diagnosis

A common understanding of the most significant symptoms affecting the organisation.

02

Problem statements

Clearly formulated problem statements agreed with leadership and key stakeholders.

03

Root-cause analysis

An evidence-based view of the underlying causes - not only the visible symptoms.

04

Problem-solving framework

A connected view of symptoms, problems, causes, objectives and recommended actions.

05

Prioritised objectives

Focused objectives and actions, including immediate opportunities and longer-term improvements.

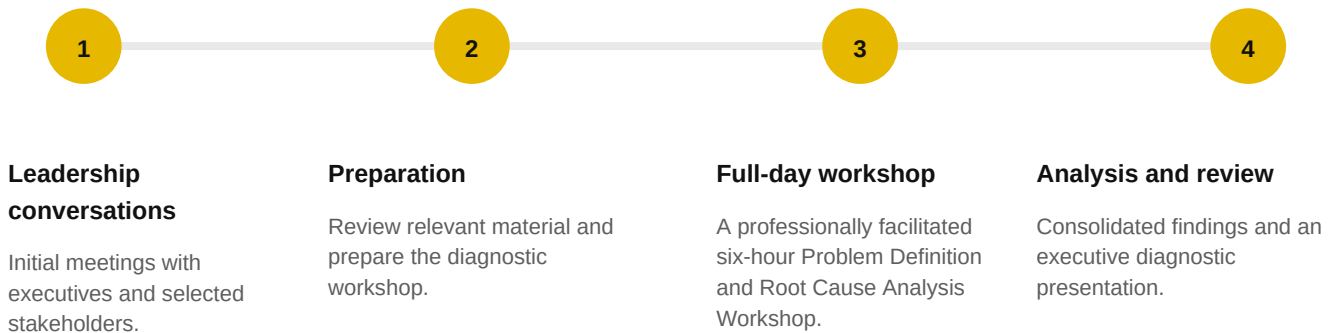
06

Executive guidance

A clear basis for deciding where intervention will create the greatest impact and what should happen next.

A focused four-week engagement

Low organisational burden. High diagnostic value.



Your commitment

PREPARATION

A small number of focused meetings with leadership and selected stakeholders.

WORKSHOP

Participation in one full-day workshop.

REVIEW

A final session to discuss findings and recommendations.

An independent diagnosis

JourneyVal's responsibility is to provide an honest diagnosis - not to justify its own services.

Recommendations may include JourneyVal methods and framework where appropriate. They may also identify tools, processes or expertise outside JourneyVal's own offering. The purpose is to recommend what is right for the organisation, not simply what JourneyVal provides.

The organisation keeps the diagnosis

At the end of the engagement, the organisation owns a clear understanding of the pain, the root causes and the recommended direction. It may continue with JourneyVal, act independently, or engage another specialist.

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